# General Indicators

| Regulator Code | Key performance indicator (National Performance Reporting indicator) | Unit of measure | Customer Service Standard target | 2019/20 | |
| --- | --- | --- | --- | --- | --- |
| | | | | Burketown | Gregory |
| QG 1.1 | Length of water mains (AS2) | km | | 10.2 | 5.1 |
| QG 1.2 | Length of sewerage mains and channels (AS5) | Km | | 5.9 | NR |
| QG 1.3 | Number of sewage treatment plants (AS4) | Number | | 1 | NR |
| QG 1.4a | Number of water treatment plants – providing full treatment (AS1) | Number | | 1 | 1 |
| QG 1.5 | Maximum daily demand (WA201) | ML/day | | 1.1 | 0.3 |
| QG 1.7 | Total potable water storage volume (AS48) | ML | | 0.46 | 0.45 |
| QG 1.8 | Volume of water sourced from surface water (WA1) | ML | | 201 | 45.3 |
| QG 1.9a | Volume of water sourced from groundwater (WA2) | ML | | NR | NR |
| QG 1.10 | Volume of water sourced from desalination of marine water (WA61) | ML | | NR | NR |
| QG 1.11 | Volume of recycled sewage supplied (WA226) | ML | | NR | NR |
| QG 1.12 | Volume of water sourced (WA7) | ML | | 201 | 45.3 |
| QG 1.13 | Connected residential properties – water supply (CS2) | 000s | | 0.174 | 0.022 |
| QG 1.14 | Connected non-residential properties – water supply (CS3) | 000s | | 0.054 | 0.019 |
| QG 1.15 | Connected residential properties – sewerage (CS6) | 000s | | 0.085 | NR |
| QG 1.16 | Connected non-residential properties – sewerage (CS7) | 000s | | 0.024 | NR |
| QG 1.17a | Volume of potable water supplied – residential(WA32) | ML | | 87.6 | 12.7 |
| QG 1.17b | Volume of non-potable water supplied – residential | ML | | 7.0 | NR |
| QG 1.18a | Volume of potable water supplied – non-residential (WA34) | ML | | 81.0 | 32.3 |
| QG 1.18b | Volume of non-potable water suppled – non-residential | ML | | NR | NR |
| QG 1.20 | Total full-time equivalent water and sewerage service employees (WF1) | Number | | 3 | 1 |
| QG 1.21 | Volume of water imported – internal and external | ML | | NR | NR |
| QG 1.22 | Volume of water exported – internal and external (WA224) | ML | | NR | NR |
| QG 1.23 | Volume of water lost – potable water (AS56) | ML | | 9.4 | 1.9 |