



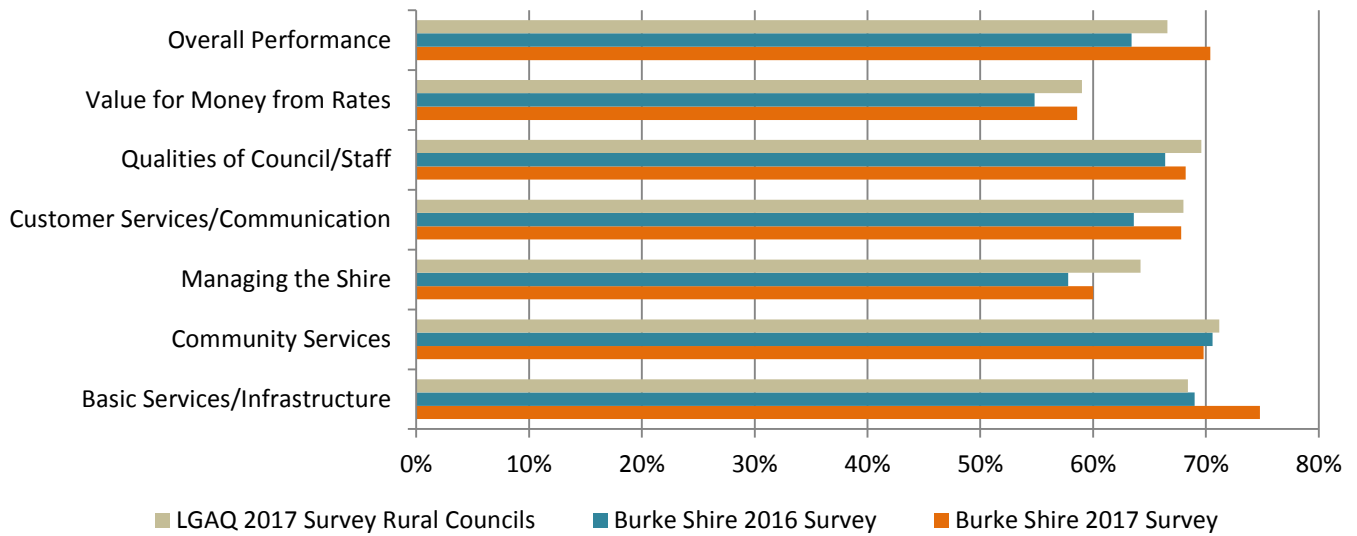
2017 Community Satisfaction Survey Snapshot

In late November and early December of 2017, Market Facts conducted a random phone-based Community Satisfaction Survey with Burke Shire Residents. We used the same format as our 2016 Survey – which means we have been able to compare the data.

How Did Council Do?

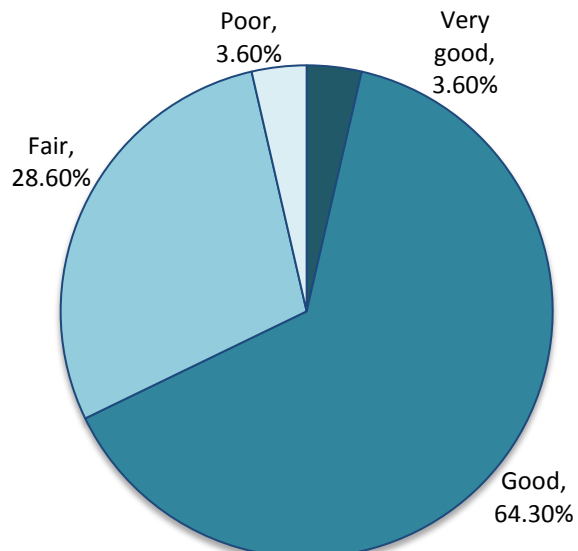
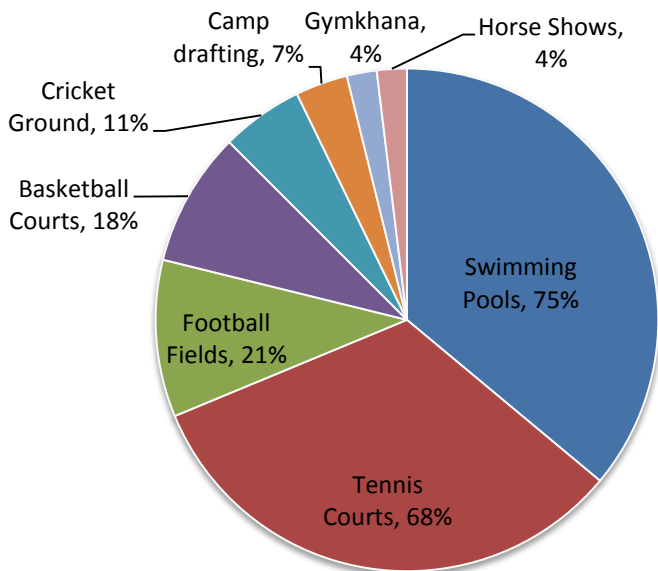
On the whole - pretty well. Overall the results suggested we improved on our 2016 feedback and performed better than the industry average based on the Local Government Association of Queensland (LGAQ) 2017 Rural Council survey results.

Benchmark Comparison



Sport and Recreation:

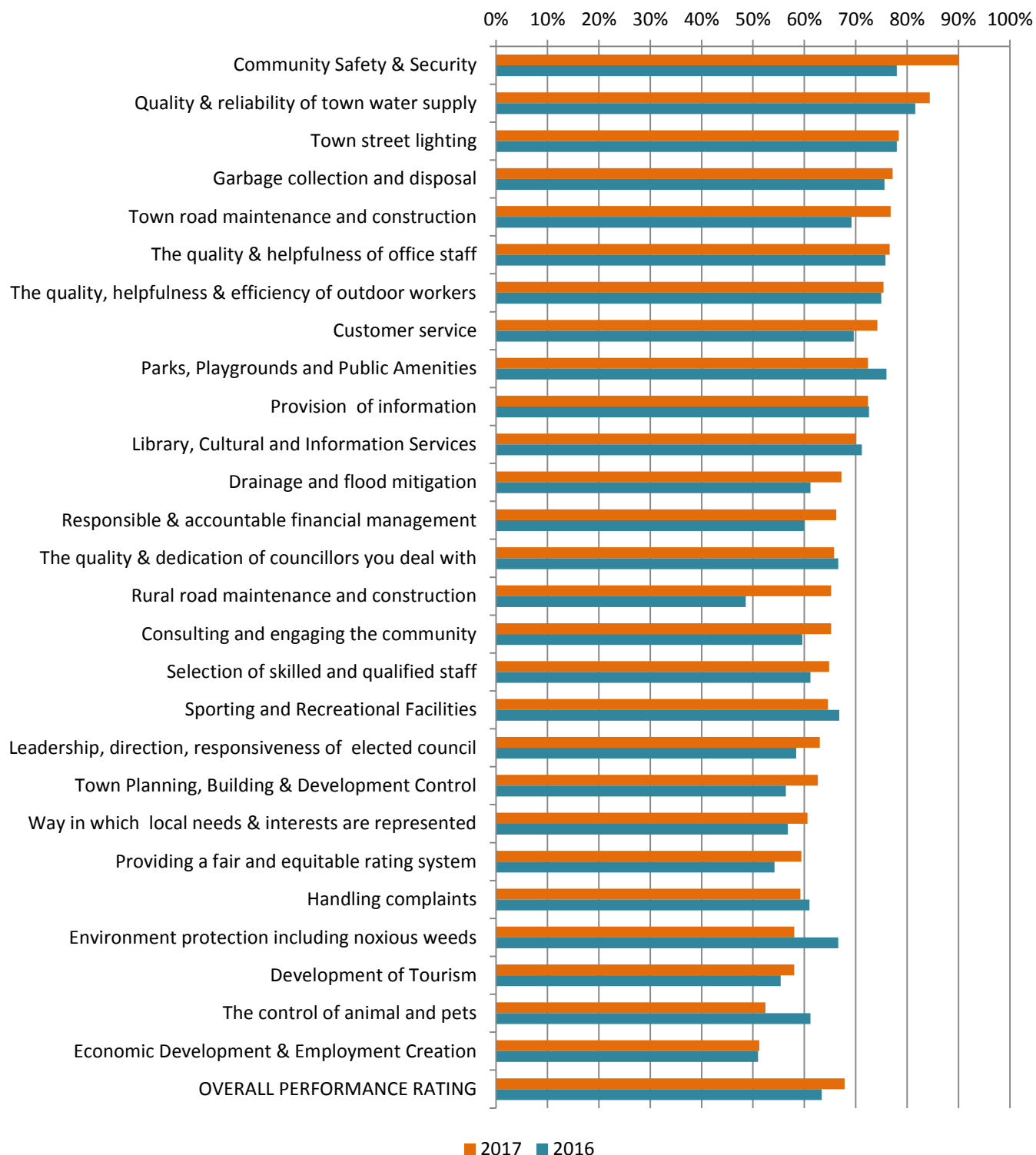
This year, we asked a few extra questions about sporting and recreation in Shire, as we want to develop a Sporting and Recreation Strategy in 2018. You told us which facilities you use most and what you think of them:



Overall Performance:

The following compares our performance in 2016 and 2017; as you can see we improved in most areas (but lost ground in some).

Performance Ratings for Key Services and Activities



Council would like to thank those who were randomly selected to take part for their feedback. We take it seriously and will look to improve even more in 2018.

If you would like to read the full report, you can request a copy from Council by emailing us on office@burke.qld.gov.au.